

Life Science Scientific Support Specialist Italian speaking

Becton Dickinson Biosciences

Becton Dickinson (BD) is a medical technology company that manufactures and sells a broad range of supplies, devices, and systems for use by health care professionals, medical research institutions, industry, and the general public. BD focuses strategically on achieving growth in three worldwide business segments - BD Medical Systems, BD Biosciences, and BD Diagnostics Solutions. With 24.000 employees worldwide and revenues of more than US \$ 5.0 billion BD (NYSE: BDX) is one of the largest companies in Healthcare industry.

BD Biosciences

BD Biosciences is one of the world's largest businesses focused on bringing innovative research and clinical tools to life scientists and clinicians. These tools accelerate the pace of biomedical discovery by enabling researchers to study cells, and the components of cells, to gain a better understanding of normal and disease processes. That critical information is used to aid the discovery and development of new drugs and vaccines, and to improve the diagnosis and management of diseases.

The product range includes fluorescence activated cell sorters and analyzers, cell imaging systems, monoclonal antibodies and kits, reagent systems for life sciences research, products to aid in drug discovery and growth of tissue cells and diagnostic assays. Markets served are research and clinical laboratories, hospitals and transplant centers, blood banks and biotechnology and pharmaceutical companies.

BD Biosciences is made up of four related business units, BD Pharmingen, BD Immunocytometry systems, BD Discovery Labware (Gentest™, Falcon™, Biocat™) and BD BioImaging. Organic growth and acquisitions will further drive the rapid expansion of BD Biosciences. Recently BD acquired ATTO, a company specialized in confocal microscopy and imaging systems. As part of their on-going commitment to the research community, BD Biosciences has a high-level European scientific support group that is based in the BD Biosciences European Headquarters close to Brussels (Erembodegem). To join this group, BD is looking for a Scientific Support Specialist with Italian language skills.

The function:

Reporting to the BD Biosciences Scientific Support Manager, the scientific support specialist will be a key person in the Scientific Support Organization and be part of a team in a multicultural environment where he/she will use his/her scientific knowledge to help other scientists solve complex problems communicated from all over Europe, Middle East and Africa.

Essential Job Functions

- Using your knowledge and experience in any one of many life science areas (gained from study and research) to provide high quality product support to BD Biosciences customers in Europe.
- Working in a customer-oriented environment and demonstrating the willingness to strive for the highest levels of support with an attitude that embraces teamwork.
- Building and maintaining a European contact database, providing and maintaining data for BD Biosciences Expert Solution Database.

- Maintaining an active and co-operative working relationship with colleagues within the BD Biosciences organization around the world.
- Following stated procedures to record and report product related incidents that require regulatory review and follow-up.
- Using your detailed product knowledge to actively contribute to education programs - Full training on BD Biosciences products will be provided to you in order to allow you to do this.
- Occasional travel to provide support at scientific congresses and to present technical seminars to customers and colleagues.

Profile:

- Expertise in the use of Flow Cytometry, preferably using multiple instruments for varied applications.
- Several years of practical laboratory experience and preferably also a qualification in a Life Science subject.
- Fluent or native Italian language and a good command of spoken and written English are essential.
- Effective communication skills and a good telephone manner are very important.
- Excellent Meeting and Presentation skills, the ability to work with computers and demonstrated Support Center or Call-handling skills will be a distinct advantage.

Information:

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